



WELCOME GUIDE

WE WOULD LIKE TO TAKE THIS OPPORTUNITY TO FORMALLY WELCOME YOU TO OUR PARK.

Inside this guide you will find everything you need to know to make your time here as comfortable and as enjoyable as possible. Should you have any questions we will be happy to assist in whatever way we can.

Come and be part of something special

THE STORY SO FAR

Lodge Park has been in the ownership of the Ward family since 1992. The Park was very run down and the infrastructure was extremely poor. Michael and his team replaced the water pipes throughout the park, main gas was installed and the electrical infrastructure was improved and updated; the quest being to offer our homeowners the very best in utility services. The family take their role as Park Owners very seriously and over the years have won a number of accolades. Michael and Julie Ward have on an unprecedented three occasions been voted “Residential Park Owners Of The Year” in a nationwide competition. Michael says that their success is due to the close relationship which the family have with their homeowners.

Michael and Julie have been actively involved in managing the Parks since 1985. Their children, Sophie and Alex also work in the business. Alex can be seen every day working on the Parks with our Maintenance and Development Team. Continuity of Park ownership is something which the owners on our Parks appreciate. Being a small park two of the greatest features of living here is the genuine caring attitude of the homeowners and the feeling of being part of a community.



**“Welcome to Lodge Park.
We wish you many happy
years with us.”**

AWARDS

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Lodge Park was voted ‘Outstanding’ in the neighbourhood awards in the Britain In Bloom competition in 2019. This was following consecutive years of attaining a similar award in the North West In Bloom competition.



REFUSE COLLECTION

Wyre Borough Council's refuse vehicle comes into the Park on Wednesdays to collect waste. Purple bags are supplied by the council.

ELECTRICAL INFORMATION

The electricity on the Park is sub metered and the meters are read quarterly and therefore homeowners never receive an estimated bill. The disadvantage of the system is that you do not have the benefit of being able to choose your own electricity supplier. However, as we purchase in bulk and as we charge the electricity to you at cost we are able to offer very competitive rates.

The electric meters are housed in 8 meter boxes situated in strategic positions around the park. Should you wish to gain access to check your electric readings/consumption the key which you use to open your gas meter box can be used. Please ensure that the cupboards are locked properly after being opened.

10 YEAR WARRANTY SCHEMES

We recommend that homeowners should carefully read the scheme rules to ensure that they comply with the terms of the warranty. It is also important to ensure that if the weight of the home is to be increased by say the addition of plasterboard walls and/or the addition of a tiled roof that the concrete base upon which the home is sited can withstand the additional weight loading.

EXTERNAL ALTERATIONS AND/OR ADDITIONS TO PARK HOMES

Should you wish to erect a porch, have a tiled roof fitted or complete any other external alteration/addition to your home or to the area surrounding your home prior written approval must be obtained from the Park Office. In conjunction with the BH & HPA we have drawn up a document entitled "Guidance Notes for Refurbishment and Additions". This document should be completed not only by ourselves but also by the contractor who is to carry out the proposed work. This is set out to protect both you and us against "cowboy" workmen coming onto the Park. Also, from a health and safety prospective it is vital to ensure that contractors have adequate insurance to work on the Park.



FAQS

Are Pets Allowed?

We allow pets to come onto the Park but ask that as and when anything happens to them that they are not replaced. This helps to keep the pet population on the Park under control. This ruling only applies to cats and dogs, with the exception of guide dogs and assistance dogs. Please refer to the Park Rules for guidelines.

Can I repaint my home?

If you decide to repaint your home, the permitted colours are off-white and shades of cream or beige. No others colours are acceptable.

What is the difference between a trellis or fence?

No wooden fences are allowed between homes. Please note that linked trellises constitute a fence.

Are commercial vehicles allowed on the Park?

Commercial vehicles can come onto the Park for deliveries only. They may not be parked on Lodge Park overnight.

Is there a local bus service?

There is a bus stop at the top of Catterall Gates Lane.

ACRESFIELD HEALTH CLUB & SPA

Memberships to Acresfield Health Club & Spa are available to homeowners on the Park at a discounted price.

To start your membership please take your bank details to the Club Reception along with proof of your homeownership. There is a one off administration fee of £10 per person for the access wristband.

Please visit the website www.acresfieldleisure.co.uk for a tour.



acresfield
Health Club & Spa

CLUB FACILITIES INCLUDE

Swimming pool (15x8m) heated to 31 degrees

Jacuzzi, steam room and sauna

State of the art gym (free initial induction is required)

Multipurpose hall (fitness classes, badminton and indoor bowls)

Hair Studio

Luxury Spa (with three treatment rooms)

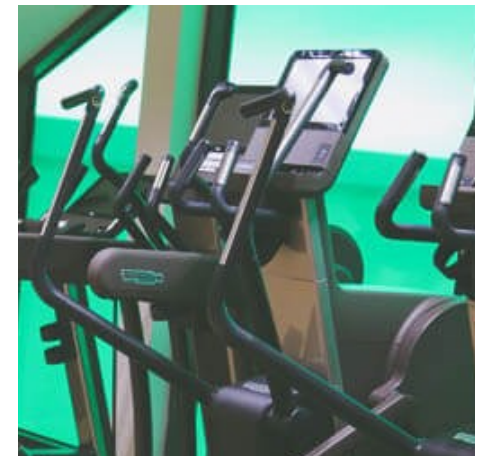
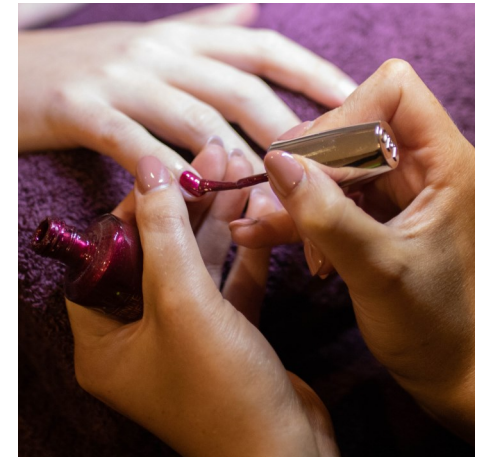
Licensed Bistro (Serving light homemade meals, cakes and speciality teas and coffees).

DISCOUNTS

All our homeowners are eligible to a 10% discount when using the Hair Studio and/or Spa. Please quote your home address when booking to guarantee your discount. On Tuesdays and Wednesdays an additional 10% discount is available in the Hair Studio, giving a total saving of 20%.

GIFT VOUCHERS

Treat someone you know to a special gift. Gift Vouchers are available for the Hair Studio and the Spa. Perfect for birthdays, seasonal gifts and much more.



SECURITY & PRIVACY POLICY

By submitting any information about you, you consent to its use as set out in this policy.

The internet is not a secure medium. However, we are committed to ensuring that your privacy is protected. This policy explains the security measures that we have put in place to protect your information and how we use the information obtained about you. All information supplied by you will be treated in confidence by Residential Parks Ltd. It will not be disclosed to any third parties, except where your consent has been received or where permitted by law. In order to provide you with products and services, this information will be held in the data system of Residential Parks Ltd. Residential Parks Ltd may pass your personal information to other companies for processing on its behalf. For example, to a park home manufacturer if your enquiry relates to such a new home or it may pass your information to other companies for processing on its behalf. Residential Parks Ltd would also like to keep you informed by telephone, post, SMS and email of selected products available from us and our carefully chosen supplies, if you have provided us with consent to do so.

On payment of a small fee you are entitled to receive a copy of the information we hold about you. If you have any questions or would like to find out more about this, please write to: **Data Protection Officer, Residential Parks Ltd, The Office, Wyre Vale Park, A6 Cabus, Garstang, PR3 1PH or telephone 01995 604975 ext 2.**

The security of your personal and financial details is important to us. That's why our contact pages use a powerful SSL encryption mechanism.

The SSL encryption (256bit) ensures that all data transmitted across the internet and into our online systems is protected with strong algorithms. This means that until the data is safely in our systems it is placed into an unreadable format rendering it useless and therefore protecting it against potential hackers. On a desktop computer you can check this by looking for a padlock within your browser address bar. The web address will also start with https://. The 's' stands for secure. All the information which we save is protected by firewalls and a range of IT security measures.

In order to prevent or detect fraud we may at any time:

Share information about you with other organisations and public bodies including the police.

- A) Check and/or file your details with fraud prevention agencies and databases, and if you give us false or inaccurate information and we suspect fraud, we will record this. We and other organisations may also use and search these databases to:
- B) Check your identity to prevent money laundering, unless you provide other satisfactory proof of identity; or undertake credit searches and additional fraud checks.

Details of the agencies and databases can be obtained by contacting us.

INTERNET COOKIES

When you visit our site, we may attach a 'cookie' to your browser. Cookies are small text files that allow us to identify your computer, recognise repeat users, observe anonymous behaviour and compile aggregate data about users in order to improve the service we provide. The data collected using cookies does not identify individual users and is only used for tracking and analysing use of the site. Most web browsers will accept cookies, but if you would prefer we did not collect by this method, you can disable this function within your browser settings. However, without cookies, you may not be able to use the full functionality of our website, including personalisation of the web content to reflect your usage.

YOUR CONSENT

When you submit your information within our website you consent to the use of that information as set out in this policy. If this policy is changed in any way, we will post notices of this on our website so that you are aware of how we use your information at all times. If you continue to use the service, then this signifies that you agree to any such changes. The internet is a global medium and therefore your information may be transferred outside of the European Economic Area en route. By submitting your information, you consent to such a transfer.

Address: Residential Parks Ltd, The Office, Wyre Vale Park, A6 Cabus, Garstang, PR3 1PH. **Telephone:** 01995 604975 Ext 2

Email: info@resiparks.co.uk Registered in England number: 00783157

TRADESMEN

Building Contractors

Carters Landscapes 01253 790356 or
07831410639

Builder Merchants

C&C Supplies 01995 606311

Electrician

AEI Electrical 01253 596555

Home Improvements

Prestige Developments 01933 443607

Milkmen

Robert and John Seed 01995 640317

Plumbers

Geoff Richmond 07771734842

Fire Extinguishers and Service

SJM Fire 07856836360

Painter/Decorator

Andrew McGrath 01995 601153

TV Aerials

Mark Yates 01524 792282 or 07836688639

Taxi Service

A2B Cars 07495 720830

LOCAL SERVICES

Doctors

Garstang Medical Practice, Kepple Lane, Garstang,
PR3 1PB 01995 607399

Dentist

Croston Villa Dental Practice, 1 High Street, Garstang
01995 602464

Farm shop

Bradshaws A6 By Pass, Garstang
01995 603737

Florist

The Flower Shop, 40/41 High Street, Garstang
01995 603758

Grocer, Post Office and Off Licence

Spar, Lancaster Road, Cabus, 01995 603133

Golf Clubs

Garstang Golf Club, Garstang Road, Bowgreave,
01995 600100

Hair studio

Acresfield Health Club & Spa, Garstang By Pass Road
Garstang, PR3 1PH, 01995 604975 ext 1

Library

Windsor Road, Garstang, 01995 604052

Supermarkets

Sainsbury's, Park Hill Road, Garstang, 01995 601835
Booths, Park Hill Road, Garstang, 01995 604862

LOCAL PUBS, RESTAURANTS AND TAKE AWAYS

The Royal Oak

Market Place, Garstang, 01995 603318

The Bellflower

Parkside Lane, Garstang, 01995 238207

Guys Thatched Hamlet

St Michael's Rd, Bilsborrow, PR3 0RS

01995 640010

Barton Bengal Brasserie

(Indian restaurant and takeaway)

913 Garstang Rd, Barton, PR3 5AB,

01995 640 236

The Great Season

Garstang By Pass Road, Garstang, PR3 1PH

01995 601797

Wallings Ice Cream

Garstang, Lancaster, LA2 0HA

01524 793781

Light Ash Farm

St Michael's Rd, Bilsborrow, PR3 0RT

01995 640068

The Barn at Scorton (Closed evenings)

A very popular restaurant and cafe with cyclists. Serves delicious cakes and has a well-stocked gin bar. Indoor and outdoor dining. No reservations necessary.

ATTRACTIONS AND THINGS TO DO

Cobble Hey Farm, Claughton on Brock

This all age attraction is nestled among beautiful panoramic views of the countryside. It has play areas, farm animals to pet and feed, gardens and a cafe.

Crown Green Bowling

The Crown Green Bowling Club is located at The Crown Pub in Garstang.

Library at Garstang

You can find the town's local library full of weekly group activities and of course books.

Glasson Dock

Pretty fishing village with lots of walking routes.

Barton Grange Garden Centre

Stocks a wonderful range of plants, homeware and gifts.



Photo Credit: Barton Grange Retail

CONTACT US

Mark and Carl Carter head up our Landscaping Team. Should there be any park related maintenance issues or emergencies please contact them. Carl's mobile number is 07831410639.

Michael and Gail head the Management Team and Angela is the Accounts Manager.

Please note that the Park Office is extremely busy. Therefore, it is important to make a specific appointment so that we can afford you the time that you need. For an appointment please call 01995 604975 Ext 2.

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